

Saskatchewan Floods 2011

Are you dealing with a damaged home, or facing economic challenges as a result of flooding? Help is available. Follow these steps:

- 1) First, contact your insurance company for assistance (if you have insurance)
- 2) Next, contact the provincial Personal Disaster Assistance Program (PDAP) 1-866-632-4033
- 3) If you still have unmet needs, please call the Red Cross **Recovery Assistance & Information Line at 1-888-953-3463**. Red Cross works with families to help them recover from the effects of flooding as soon as possible.

Whether or not your home has been affected, we understand that flooding may have made life more difficult for you:

- The economic difficulties you are facing may include a destroyed or damaged home, loss of employment, and other financial difficulties as a direct result of flooding.
- Red Cross will meet with families and individuals facing hardship to determine immediate and longer-term needs, and will provide assistance or discuss options.
- Even if you are still able to live in your flooded home, Red Cross may be able to provide you with assistance such as the provision of basic cleaning supplies.

If you feel you need some help to get back on your feet, please call the Canadian Red Cross Recovery Assistance & Information Line at 1-888-953-3463.

- You can call and leave a confidential message 24 hours a day, 7 days a week and a Red Cross worker will return your call
- Information and referrals can be provided
- You can schedule confidential appointments to discuss your situation and determine any Red Cross assistance that can be provided
- Red Cross will work closely with our partners to ensure that your basic needs are met. Assistance provided by Red Cross will not duplicate assistance provided through insurance, government or other agencies

Red Cross Recovery Assistance for those affected by flooding can include:

- Housing, household and school supplies;
- Household repair and clean-up materials (such as general cleaning supplies)
- food security needs (such as re-establishing a base of staple foods)
- occupational supports (clothes/uniforms, supplies and tools) to assist individuals and families as they face job loss as a direct result of flooding, or as they return to work
- Information, other items and support not provided elsewhere

If what you need is not on this list, please call us. We are here to help. Red Cross assistance is provided at no cost to the recipient. Red Cross will assess your situation, and will provide for your basic unmet needs in keeping with our recovery guidelines, fundamental principles, and mandate to provide basic necessities and assistance based on need, not loss.

Would you like to help?

Those who want to support the Canadian Red Cross Saskatchewan Floods response efforts are encouraged to contribute by calling 1-800-418-1111, or donating online at www.redcross.ca.

The work of the Red Cross would not be possible without the incredible support we receive from donors, corporate partners, governments at all levels and the people of Saskatchewan.